

Policy

Rexel, within the UK, is a business to business distributor of electrical installation supplies and associated materials. We focus on the industrial MRO (Maintenance Repair and Operations), safety and electrical markets. In each of these markets, Rexel satisfies customer demand for improved productivity through the provision of innovative products, services and partnering.

Senior management's commitment is to invest in our people, technology and distribution facilities, to excel in customer service, deliver customer satisfaction and continually improve standards by setting and monitoring quality objectives and targets.

We work closely with our suppliers to ensure that products supplied meet statutory and safety requirements and are suited for their intended purpose.

In order to achieve our policy consistently and effectively, The Company is committed to operating and continually improving the effectiveness of a Quality Management System that is consistent with BS EN ISO9001:2008

Where appropriate, formal accreditation to ISO9001:2008 will be achieved via a recognised third party for operating Companies and/or trading banners. Details of formal accreditations held will be made available on request to any interested party.

The scope of our Quality Management System covers all Company operations in the UK.

This Policy will be reviewed on a regular basis to ensure its overall effectiveness and improved performance.

Henri-Paul Laschkar

Senior Vice President UK & Ireland

Initially Authorised: July 2009 on behalf of Rexel UK Companies